Document Condenselt! ed 11/10/2003 BAILLIE Y CHUBB 62-SAS Page WHITMAN (8/25/03) That would have been in -- in May, May 1 to combine both management oversight of a particular region 1 2 2001. 2 for a particular underwriting discipline, and also involved 3 frontline underwriting of accounts within that same 3 Q. Is that your current position? 4 That is correct. 4 territory. O. All right. So you had both branch 5 Q. Do you know Doug Baillie? A. I do know Doug Baillie. 6 underwriting responsibilities as a manager and then 6 Q. How do you know Mr. Baillie? 7 regional? 8 A. He was the Branch Manager of our office for 8 Correct. Q. What region was that? 9 -- I won't state the number of years or months. I can't 9 A. The Cincinnati or Ohio Valley Region. It's 10 remember exactly when. But I worked with him in that 10 11 been called both. 11 capacity. O. Do you recall what areas Mr. Baillie 12 Q. Was that in the Cincinnati office? 12 13 recommended or sought improvement for you? A. In the Cincinnati office. 13 A. I do not recall specifics at this time. It's 14 Q. And your position at that time was the 14 two and a half years ago. 15 Regional Property, Machinery, and Marine Insurance 15 16 Underwriting Manager? 16 Q. Okay. 17 A. But, in general, he was trying to help me 17 A. Correct. 18 Q. All right. Did you have occasions where Mr. identify areas that needed to be improved and identify 19 Baillie would perform performance appraisals regarding your steps for improving them. 19 20 Q. Did you find that the performance improvement 20 job as a department manager? 21 A. Yes, we did, on an annual basis, as is 21 plan did in fact help you improve your performance? A. I will say that the performance did improve 22 customary at Chubb. 22 23 during that time. Q. Did he ever put you on a performance Q. Okay. When you say the performance improved, 24 improvement plan? 24 Page 12 Page 10 1 in what manner did it improve? A. Yes. A. I was successful in meeting the goals each Q. Do you know when that occurred? 3 month that we had set out for me during the six or 3 A. The second half of 2002. MR. MONTGOMERY: Did you say 2002? 4 seven-month period of the coaching program and did receive 5 official notification that I had -- I'm not sure of the 5 THE WITNESS: I'm sorry. Of the year 2000. Thank you for the correction. 6 right term. Q. Second half of the year 2000? 7 Q. Successfully? A. Successfully completed the coaching, you A. 2000, yes. 9 might say rehabilitation program. Q. Do you recall what were the issues or Q. And this would have been occurring, then, 10 concerns that he had that led to you being placed in a 10 11 during the year 2000, the second half? 11 performance improvement plan? 12 A. Yes, sir. A. Largely revolved around the balance of my 12 Q. Okay. During the time you were in the 13 underwriting duties and my regional management duties, 13 14 trying to improve results in both areas and combine the 14 Cincinnati office, how frequent was your interaction with 15 Mr. Baillie? 15 job. Q. Why don't you describe a little bit about 16 A. All the managers in our office had relatively

- 17 your duties in that position? I have the impression that
- 18 you had both branch and regional responsibilities.
- 19 That is correct.
- 20 Okay. Why don't you explain that, if you
- 21 would.
- 22 A. The regional position that I held was a new
- 23 position, not only here in Cincinnati, but also a new type
- 24 of position that had been developed within Chubb, that was

- 17 frequent interaction with Doug Baillie.
- Q. What was your opinion of him as a supervisor? 18
- 19 I think it would depend on the particular
- 20 aspect of that job that he was performing. I think Doug
- 21 did well in certain things and maybe not quite as well in
- 22 others. It would perhaps be a balance.
- Q. Did you ever complain to any positions above 23
- 24 Doug regarding his treatment of you?